



Express Warranty

These warranties apply to purchases prior 1 October 2020.

CATEGORY	MODELS	WARRANTY PERIOD	LIMITATIONS OR ENHANCEMENTS
SUCTION CLEANERS	B3, MANTA, TRACKER	2 years	
ROBOTIC CLEANERS	ROVA, GOTCHA, CAPTURA, CAPTURA PLUS	2 years	· 1 year on filter canister
POOL PUMPS	HYDRA	2 years	· 1 year on mechanical seal

Zodiac Group Australia Pty Ltd (Zodiac Australia) and Zodiac New Zealand warrants that its Products will be free from defects in materials and workmanship when used in domestic swimming pools. Please refer to www.baracuda.com.au for warranty periods for each of the Zodiac Products.

For the purposes of this warranty, 'domestic swimming pool' means a swimming pool on a single dwelling site. Products used at other sites, including (but not limited to) hotels, swimming schools, rehabilitation and therapy centres, apartment buildings, town house complexes and other multiple dwelling sites, are generally operated for significantly longer periods and are subject to more wear and tear than Products used in domestic swimming pools. Consequently, for all Products used at such sites the warranty period is 1 year instead of the periods set out above. Zodiac Australia or, in the case of Products supplied by Zodiac NZ, Zodiac NZ, may, however, in its absolute discretion, consider extending the 1 year warranty period for Zodiac Products used at particular sites because of actual usage patterns. Any such extension shall only be binding if Zodiac Australia or Zodiac NZ, as the case may be, gives it expressly in writing.

CONDITIONS

1. This express warranty only applies if the Product has been purchased from a dealer authorised by Zodiac Australia or Zodiac NZ to supply it (Authorised Dealer). Purchase from an Authorised Dealer ensures that the product is a genuine Zodiac product, that it is the version designed for Asia Pacific conditions, and that the Purchaser has access to appropriate technical knowledge and advice.
2. The liability of Zodiac Australia or Zodiac NZ, as the case may be, under this express warranty is limited, at its option, to the repair or replacement of the Product or the payment of the cost of having the Product repaired or replaced.
3. This express warranty does not apply in the following circumstances: (a) if the Product has not been installed in accordance with Zodiac's installation instructions; (b) if the Product has been modified other than as authorised by Zodiac Australia or Zodiac NZ or if a component part has been replaced by a part that is not a genuine Zodiac product; (c) if a defect results from use of the Product outside recommended operating conditions; or (d) if a defect results from damage (including damage to any internal electronics) caused by a power surge or lightning strike. Zodiac chlorinators are designed and tested in accordance with International Standard EN 61000-6-1 immunity measurements. They are designed to tolerate minor fluctuations (2000 volts) in power supply that can be reasonably expected to occur in the energy grid. They will not tolerate power surges outside these limits nor will they withstand lightning strikes.
4. Without limiting 3 above, products sold by Zodiac Australia or Zodiac NZ are designed for use with swimming pool water balanced in accordance with Australian Standard AS3633-1989 with a pH range of 7.0 - 7.8. Maximum chlorine readings should not exceed 4ppm. Where pool water is not maintained within these parameters, neither Zodiac Australia nor Zodiac NZ will be responsible under this express warranty for any resulting damage, including damage caused by corrosion, scaling or stress loading.
5. Replacement parts supplied under this express warranty are warranted to be free from defects in materials and workmanship for the remainder of the warranty period or for 12 months from the supply of the replacement, whichever is longer.
6. Warranty claims relating to replacement of the electrodes for LM series, C series, Duo Clear and D series chlorinators are subject to the following pro-rata pricing procedure. The Purchaser must pay for the

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replacement electrode a proportion of the cost equal to that proportion of the warranty period during which the original electrode functioned effectively. The warranty period for the replacement electrode is the remainder of the warranty period for the original electrode or 12 months from the supply of the replacement, whichever is longer. The Purchaser must pay full cost for any replacement electrodes after the first replacement.

PRODUCT WARRANTY REGISTRATION

7. Purchasers should register their Products, including Products purchased in New Zealand, as soon as conveniently possible after purchase by registering online at www.baracuda.com.au.
8. Product registration must occur, and proof of purchase must be received by Zodiac Australia, prior to any warranty work being approved. Where applicable, a serial number, installation date and name of installer is required as part of the registration process.

HOW TO MAKE A WARRANTY CLAIM?

9. The Purchaser must telephone or email Zodiac Australia Customer Service or, in the case of a Product purchased in New Zealand, telephone Zodiac NZ Customer Service, and obtain a warranty ID number for the warranty claim. Contact details are: Zodiac Group Australia Pty Ltd, 219 Woodpark Road Smithfield NSW 2164, Email address: apac.aftersales@zodiac.com.au, Zodiac Group (NZ) Ltd, 13 Douglas Alexander Parade, North Harbour, Albany, PO Box 302-236, North Harbour Post Centre 0751, North Shore City, New Zealand.
10. Zodiac Australia or Zodiac NZ, as the case may be, reserves the right to determine, in relation to each warranty claim, whether the Product should be returned to the Authorised Dealer at the address where the Purchaser purchased the Product or whether warranty service will be provided in the field, repaired at a Zodiac workshop or at the premises of an authorized Zodiac warranty agent.
11. If it is necessary for the Purchaser to incur freight charges in making a valid claim under this warranty, Zodiac Australia or Zodiac NZ, as the case may be, will reimburse the Purchaser for charges reasonably incurred upon proof of the charges.

ADDITIONAL GUARANTEES, RIGHTS & REMEDIES

Australian Purchasers - Guarantees under the Australian Consumer Law.

12. The benefits of this express warranty are in addition to other guarantees, rights and remedies Australian consumers have under the Australian Consumer Law.
13. Zodiac Australia products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

New Zealand Purchasers - Guarantees under the New Zealand Consumer Guarantees Act 1993.

14. The benefits of this express warranty are in addition to other guarantees, rights and remedies New Zealand consumers have under the Consumer Guarantees Act.
15. Zodiac NZ products come with guarantees that cannot be excluded under the Consumer Guarantees Act. You are entitled to a replacement or refund for a failure of substantial character and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced and receive compensation for any other reasonably foreseeable loss or damage if the goods fail to comply with a guarantee and the failure does not amount to a failure of substantial character.

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